Intellectual property rights

Statement

iCubio Corporation has the final explanation on the service.

Meet the requirements of all of the following circumstances, iCubio’s response was that the safety, reliability and performance responsibility, namely:

1 An assembly operation, expansion, re-adjust, improve and repair should be carried out by the person with qualification approved by iCubio;

2 The electrical equipment in line with national standards;

3 Products in accordance with the instruction manual for operation.

Maintenance Service

Free Services range:

Products that meet the iCubio warranty products under the scope of the Ordinance can enjoy free services.

Service fee range:

1 Where the regulations beyond the scope of iCubio's warranty provisions of products, iCubio will implement fee-based services;

2 Even during the warranty period, due to the following causes of product needs repair: The man-made damage; improper use; voltage exceeds the specified product range; irresistible natural disasters; replacement of accessories without iCubio's allow, supplies, or by non-iCubio authorized person maintenance machine.

Returns procedure

The company returned to iCubio, please follow these steps:

1. To obtain the right to return: contact with iCubio's customer service department, tell the iCubio product serial number, the serial number is marked on the outside shipping box, if the serial number cannot be identified, return not be accepted. Please specify product model, serial number, brief the reason for the return.

2. Shipping: Products shipped to iCubio's service, users must bear the shipping charge (including customs fees).

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Customer service

Shenzhen iCubio Biochemistry Technology Co.,Ltd

Customer service department

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