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Statement

iCubio Corporation has the final explanation on the service.

Meet the requirements of all of the following circumstances, iCubio's response was that the safety, reliability and performance responsibility, namely:

- 1 An assembly operation, expansion, re-adjust, improve and repair should be carried out by the person with qualification approved by iCubio;
- 2 The electrical equipment in line with national standards;
- 3 Products in accordance with the instruction manual for operation.

Maintenance Service

Free Services range:

Products that meet the iCubio warranty products under the scope of the Ordinance can enjoy free services.

Service fee range:

- 1 Where the regulations beyond the scope of iCubio's warranty provisions of products, iCubio will implement fee-based services;
- 2 Even during the warranty period, due to the following causes of product needs repair: The man-made damage; improper use; voltage exceeds the specified product range; irresistible natural disasters; replacement of accessories without iCubio's allow, supplies, or by non-iCubio authorized person maintenance machine.

Returns procedure

The company returned to iCubio, please follow these steps:

1. To obtain the right to return: contact with iCubio's customer service department, tell the iCubio product serial number, the serial number is marked on the outside shipping box, if the serial number cannot be identified, return not be accepted. Please specify product model, serial number, brief the reason for the return.
2. Shipping: Products shipped to iCubio's service, users must bear the shipping charge (including customs fees).

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Content

Chapter 1 System Specification	1
Chapter 2 System Profile	2
2.1 System Structure:	2
2.2 Reaction Tray System.....	4
2.2.1 Cuvettes.....	5
2.2.2 Light Source System.....	5
2.2.3 Filter System.....	6
2.2.4 Heating System.....	6
2.2.5 Photoelectricity Conversion System.....	7
2.2.6 Machinery Motion &Transfer System.....	7
2.3 Reagent System.....	8
2.3.1 Reagent Rack and Sample Rack.....	8
2.3.2 Probe	9
2.3.3 Ram Pump.....	9
2.4 Mixing System.....	10
2.5 Wash System	11
2.6 Control System.....	11
2.7 System Connection	12
Chapter 3 System Installation	13
3.1 Check before Installation.....	13
3.2 Installation Requirement.....	13
3.2.1 Space Requirement	13
3.2.2 Environment Requirement	13
3.2.3 Power Supply Requirement	14
3.2.4 Temperature and Humidity Requirement	14
3.2.5 Water Supply and Dewatering Requirement.....	14
3.3 Installation	15
3.3.1 Water Bucket Connect.....	15
3.3.2 Connect RS232 Serial Cable and Power Line	15
Chapter 4 Software	16
4.1 Software Installation.....	16
4.1.1 iChemMini Installation.....	16
4.2 Installation Detail.....	18
4.2.1 Backup Data Before upgrade.....	18
4.2.2 Start Install Program	19
4.2.3 Start Software to Set Parameters.	19
4.3 Maintenance.....	19
4.3.1 Daily Maintenance	19
4.3.2 Device Check.....	20
4.3.3 Absorbance Test.....	20
Chapter 5 System Maintenance.....	21
5.1 Daily maintenance.....	21
5.2 Weekly Maintenance.....	21

5.3	Monthly Maintenance	21
5.4	Half Year Maintenance.....	22
Chapter 6	Service	22
6.1	Reagent and Sample System Failure.....	22
6.1.1	Reagent Rack.....	22
6.1.2	Sample Rack.....	23
6.1.3	Refrigeration Assembly.....	23
6.1.4	Reagent System Fault Point	24
6.1.5	Sample System Failure.....	24
6.2	Probe System Failure.....	24
6.2.1	Probe Drive Assembly	24
6.2.2	Probe Drive principle.....	25
6.2.3	Probe System Fault Point	27
6.3	Filter System Failure	28
6.3.1	Filter System.....	28
6.3.2	Filter System Drive Principle.....	28
6.3.3	Filter wheel system fault point.....	28
6.4	Reaction Tray System.....	29
6.4.1	Reaction Tray Drive Assembly.....	29
6.4.2	Heat Prevention Assembly.....	31
6.4.3	Reaction Tray System Fault Point.....	31
6.5	Photoelectricity Detect System.....	32
6.5.1	Detect Principle.....	32
6.5.2	Matters Need Attention of Installation	33
6.5.3	Photoelectricity Detect System Fault Points	33
6.6	Liquid Flow Path.....	33
6.6.1	Valve.....	36
6.6.2	Disc Pump.....	37
6.6.3	Ram Pump.....	37
6.7	Wash Arm System Fault Point	39
6.7.1	Wash Arm Drive Principle	39
6.7.2	Wash Arm System Fault Point	40
6.8	PCBA Replace	40
6.8.1	Main Board.....	42
6.8.2	Motor Driving Board	46
6.8.3	Signal Adapt Board.....	53
6.8.4	Signal Accept Board (J1)	54
6.8.5	X Axis Motor Interface Board	55
6.8.6	Y Axis Motor Interface.....	57
6.8.7	Heat & Refrigerate Board.....	59
6.8.8	Z Axis Interface Board	63
6.8.9	Liquid Level Detect Board.....	64
Chapter 7	Debug.....	65
7.1	Debugging of Optical Assembly	65
7.1.1.	Confirm Filter wheel Assembly Parameters	65

7.1.2. Filter wheel assembly movement confirmation	66
7.1.3. Fix Lamp Assembly.....	67
7.1.4. Debugging of Filter Wheel Specific Position	68
7.1.5. Debugging of Filter Wheel Gain	70
7.1.6. Lamp Information	71
7.2 Debugging of Reaction Tray Assembly	71
7.2.1 Confirmation of Reaction Tray Assembly Parameters	72
7.2.2 Debugging of Reaction Tray optocoupler position	72
7.2.3 Debugging of Reaction Tray Specific Position	73
7.2.4 Debugging of reaction tray offset	76
7.2.5 Debugging of reaction tray temperature.....	77
7.3 Debugging of Ram Pump Assembly	77
7.3.1 Confirmation of Ram Pump Assembly Parameters.....	77
7.3.2 Confirmation of Ram Pump Assembly Motion Function.....	78
7.4 Debugging of Wash Arm Assembly.....	79
7.4.1 Confirmation of Wash Arm Assembly other Parameters.....	79
7.4.2 Confirmation of Wash Arm Assembly Motion Function.....	80
7.4.3 Fix Wash Arm Assembly.....	80
7.4.4 Debugging of Wash Arm Assembly specific Position.....	82
7.5 Debugging of sampling arm	83
7.5.1 Confirmation of sampling arm Parameters.....	84
7.5.2 Debugging of optocoupler shelter position.....	85
7.5.3 Probe Special Position Adjustment	89
7.6 Liquid Path Debugging.....	104
7.6.1 Pipe line Confirmation.....	104
7.6.2 Adjustment for Clean cell liquid path.....	105
7.6.3 Wash Arm liquid Path Adjustment.....	106
7.6.4 Deion water- waste liquid level detection	106
Chapter 8 Analysis Method.....	107
8.1 End-point method	107
8.2 Two-point method	107
8.3 Rate method (kinetics)	107
Attachment 1: The hardware fault code table.....	108
Attachment 2: The software fault code table.....	112
Attachment 3: Trouble shooting table	114

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